HON Quality Management System

The Health On the Net Foundation as an organization enforcing a quality ensuring code of conduct for health websites, strives to continuously improve the quality of its' services through numerous ways.

Measures for internal and external quality assurance have been established with HON for years but recently HON took steps to improve the system in respect of the stringent standards such as the EN 45011/ISO65 norm.

HON is a pioneering organisation in promoting and deploying reliable online medical information through the enforcement of its code of conduct, the HONcode.

Since its formation in 1995, it has continuously strived for not only, quality assurance of the websites it reviews, but also its services provided, including and especially the HONcode certification process.

In addition to the internal annual inspection in respect to the quality assurance, HON too is now also inspected on a regular basis by neutral, qualified organisations according to stringent norms like EN45011/ISO65 enforced by internationally recognized and independent private or governmental certifying organizations. This thereby assures that the HON certification system fulfills the most stringent internationally recognised standards.

It also demonstrates the willingness of HON to collaborate with official bodies, like the recent collaboration of HON at the Governmental level in France with Haute Autorité de Santé (HAS) for certification of all French health websites.

“We will continue to improve both the quantity and quality of services provided, with our constant and ultimate goal being to create a universally accessible online pool of trustworthy and reliable medical information.” Boyer added.